

Spring 2019

# ENERGY TALK

**SANDPIPER**  
ENERGY

TOP  
WORK  
PLACES

The Newsletter Exclusively for Sandpiper Energy Customers

[sandpiper-energy.com](http://sandpiper-energy.com)

CONSERVATION

COMMUNITY

ENVIRONMENT

SAFETY

## AN EMISSIONS SOLUTION RIGHT IN YOUR OWN HOME.



Did you know that you can reduce your carbon footprint by choosing natural gas to fuel your home? Greater direct use of natural gas for heating and cooling, water heating, cooking and clothes drying can cut carbon emissions nearly in half.

That is because natural gas appliances and the network that delivers the energy to your home is super-efficient. When you factor in energy use and emissions, households with natural gas versus all electric appliances produce 37 percent lower greenhouse gas emissions.

Unused electricity, in the form of electric system losses account for a large amount of the energy consumed in the U.S. residential sector. If households use natural gas directly, instead of converting natural gas to electricity first, it is not only more efficient but a win for the environment. **Consider making a choice for the better, choose natural gas.**

### Plan Your Work and Work Your Plan. Don't Forget to Include Miss Utility in Your Plan.



Know what's below.  
Call before you dig.

Spring approaches and outdoor projects begin to surface as we emerge from winter. It has been cold and wet this winter and spring fever will inevitably affect everyone once the weather breaks. With spring fever, the rush to start all of those projects, large and small will begin.

For your safety, Sandpiper Energy is asking you to plan your work. That includes considering where you may be digging in your yard and contacting 811 or Miss Utility, before you dig. 811 is the free and convenient number to contact for locating underground utilities. Forty-eight hours before starting a project that involves digging, call **811 or visit Miss Utility on the web at [www.call811.com](http://www.call811.com)**, to have underground utilities marked.

*(Continued on back)*

### Conservation



Conserving energy can help you save on your natural gas bill. The energy choices you make are important. They affect the environment, certainly. They also affect how comfortable you are in your own home. And very importantly, they affect how much money you spend.

There are steps you can take to conserve energy. Make sure you keep your heating system tuned-up and clean. Installing a programmable thermostat will help you manage the system more efficiently too. You can conserve other ways as well. Taking shorter showers and installing low-flow showerheads and faucets are two ways to lower your energy consumption. Setting your water heater to 120 degrees is a big cost saver and if you are purchasing a new water heater, choosing an energy efficient Energy Star water heater will ensure you are using the most efficient one for your home. **Conservation = Cost Savings!**

## Community

At Sandpiper Energy, we care about our employees and our communities. We believe our employees make Sandpiper Energy the special place that it is, and we care about every one of them – every day. Our communities are equally important and we make it a priority to give back to the places where we live and work. For that reason, we created the Chesapeake Cares program, which includes a variety of initiatives that demonstrate our care for our employees and the communities we serve.



Sandpiper Energy is committed to playing an active role in its communities and being a constant resource to customers. Throughout the year, we actively support more than 100 organizations through donations, in-kind contributions, sponsorships and volunteer activities.

**PLAN YOUR WORK** *(Continued from front)*

It is dangerous to dig near underground utility lines. If a utility line is struck or damaged, injuries may occur and fines and repair fees may be imposed for damages that are caused by not calling first.

**For your safety, don't forget to include Miss Utility in your springtime project plans.**

**What Is An EFV?**

An Excess Flow Valve, or EFV, is a mechanical safety device installed inside a gas service line between the gas main and the gas meter. In accordance with federal regulations, you may request that Sandpiper Energy install an EFV on your existing gas service line.

Although an EFV is not required for the normal, safe operation of your gas service line, an EFV could help mitigate the consequences of a service line break by restricting or stopping the gas flow. The cost of installing the EFV will be at the expense of the customer. Most residential and small commercial customers will be eligible to have an EFV installed.

For more information please call us at **800.427.0015** or visit our website at [sandpiper-energy.com/safety/efv](http://sandpiper-energy.com/safety/efv).

**Natural Gas and Propane  
Can You Say Mercaptan?**

**YES I CAN!** Mercaptan is a harmless odorant that is added to natural gas to make that "rotten egg" smell we all associate with natural gas. Ewww.... Mercaptan is added for a very good reason - to detect a gas leak! When you detect this "rotten egg" smell near your appliances, such as your fireplace, ovens, clothes dryers and other appliances:

**DO THE FOLLOWING IMMEDIATELY:**

- Leave your home or building in the event that there is a "gas leak"
- Call for emergency help (800.427.0015 or 911) from your cell phone or a neighboring location

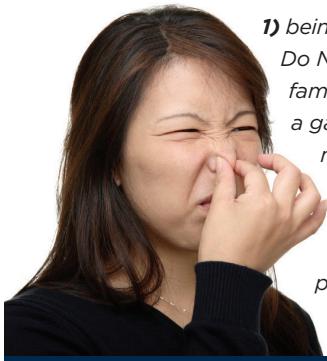
**REMEMBER:**

- **DO NOT** Re-enter your home or building until you are advised to do so by an emergency professional
- **DO NOT** Use the telephone or light switches
- **DO NOT** Light a match or anything that would create a spark or flame

Sandpiper Energy and its parent company Chesapeake Utilities, are proud to provide families in Maryland with an energy source that is safe and reliable. Our company recently earned three national safety awards honoring our commitment to the safety of our customers, communities and employees.

**Keeping Your Friends  
and Family Safe From  
A Gas Leak Begins With:**

- 1) being familiar with the Do's and Do Not's listed above, 2) talking with friends and family members about what to do in the event of a gas leak, and 3) asking each friend and family member to **scratch and sniff the dot and become familiar with the smell of a gas leak.** If you cannot smell the "rotten egg" smell, please install a gas detector which can be purchased at your local hardware store.

**Did You Know?**

We've converted 7,000 customers in Worcester County to natural gas!

**IF YOU SMELL GAS AND  
SUSPECT YOU HAVE A GAS  
LEAK, CALL US IMMEDIATELY!**

Sandpiper provides 24-hour emergency service every day of the year.

**Important Numbers to Know**

Emergencies: **800.427.0015**

If you have a question, or need service: **800.427.0015**

Safety & Training: **302.736.7825**

Miss Utility: **811**

Maryland Public Service Commission Consumer Assistance Division: **800.492.0474**

For more information on gas safety, visit: [www.safegasmaryland.org](http://www.safegasmaryland.org)

**Pursuant to the Department of  
Transportation, Sandpiper Energy  
must inform each customer of  
the following information:**

1. All gas piping beyond the outlet side of the gas meter is considered customer owned piping. Sandpiper Energy does NOT perform maintenance, or line marking in advance of construction, on or near customer owned piping because it is considered the customer's responsibility.
2. If the customer's buried piping is not maintained, it may be subject to the potential hazards of corrosion and leakage.
3. Buried gas piping should be:
  - (A) Periodically inspected for leaks;
  - (B) Periodically inspected for corrosion if the piping is metallic; and
  - (C) Repaired if any unsafe condition is discovered.
4. When excavating near buried gas piping, call 811 to have the piping located in advance, and have the excavation done by hand.
5. Plumbers and heating contractors can assist in locating, inspecting, and repairing the customer's buried piping.